# TEST 2



CD 2 01-82

LISTENING TEST ..... p.72

READING TEST ..... p.84

\*解答用紙は本誌 p.112 の後ろに綴じ込まれています。

実際のテストでは問題用紙の裏側に、以下のようなテスト全体についての指示が印刷されています。 この指示を念頭においてテストに取り組みましょう。

#### **General Directions**

This test is designed to measure your English language ability. The test is divided into two sections: Listening and Reading.

You must mark all of your answers on the separate answer sheet. For each question, you should select the best answer from the answer choices given. Then, on your answer sheet, you should find the number of the question and fill in the space that corresponds to the letter of the answer that you have selected. If you decide to change an answer, completely erase your old answer and then mark your new answer.

#### 訳

#### 全体についての指示

このテストはあなたの英語言語能力を測定するよう設計されています。テストはリスニングとリーディングという 2 つのセクションに分けられています。

答えは全て別紙の解答用紙にマークしてください。それぞれの設問について、与えられた選択肢から最も適切な答えを選びます。そして解答用紙の該当する問題番号に、選択した答えを塗りつぶしてください。答えを修正する場合は、元の答えを完全に消してから新しい答えをマークしてください。



#### LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

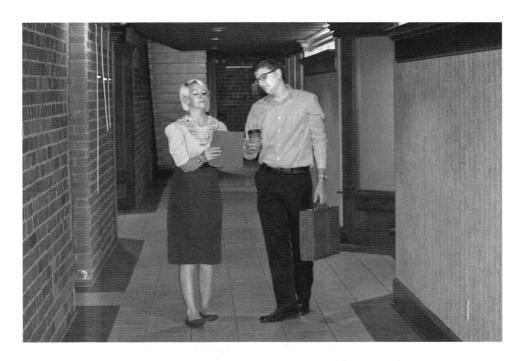
#### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.





3.



4.



5.









**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- **18.** Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- **30.** Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- **32.** Where does the conversation most likely take place?
  - (A) At a department store
  - (B) At a photography studio
  - (C) At a health clinic
  - (D) At a hair salon
- **33.** What does the woman ask about?
  - (A) Receiving e-mail notifications
    - (B) Using a coupon
    - (C) Setting up an account
    - (D) Changing an appointment time
- **34.** What does the woman say she will do?
  - (A) Look at some products
  - (B) Complete some paperwork
  - (C) Write a review
  - (D) Come back another day
- 35. What will Kinhex Corporation celebrate?
  - (A) The start of a holiday season
  - (B) The anniversary of its founding
  - (C) The opening of a new location
  - (D) The appointment of a company president
- 36. What does the man ask about?
  - (A) The cost of a service
  - (B) Operating hours
  - (C) Entertainment options
  - (D) The size of a space
- **37.** What does the woman ask the man to do?
  - (A) Sample a menu item
  - (B) Look at a catalog
  - (C) Talk to a manager
  - (D) Make a payment

- **38.** Where do the speakers most likely work?
  - (A) At a computer repair shop
  - (B) At a real estate firm
  - (C) At a restaurant
  - (D) At a home improvement store
- 39. What does the man offer to do?
  - (A) Wait on some customers
  - (B) Lead a workshop
  - (C) Take inventory
  - (D) Arrange a window display
- **40.** What does the woman say she will do?
  - (A) Prepare some materials
  - (B) Call for transportation
  - (C) Return some merchandise
  - (D) Update a sign
- **41.** Who most likely is the woman?
  - (A) A factory supervisor
  - (B) A Web site designer
  - (C) A financial planner
  - (D) A clothing manufacturer
- **42.** What does the woman suggest?
  - (A) Changing a color
  - (B) Replacing a machine
  - (C) Hiring a consultant
  - (D) Lowering a price
- **43.** What will happen at tomorrow's meeting?
  - (A) New team members will be introduced.
  - (B) A product demonstration will take place.
  - (C) The speakers will gather feedback.
  - (D) A budget will be revised.



- **44.** What does the woman want the man to do?
  - (A) Process some paperwork
  - (B) Attend a presentation
  - (C) Draft a proposal
  - (D) Rearrange a conference room
- **45.** Why does the woman say, "you're new here"?
  - (A) To express surprise
  - (B) To give a compliment
  - (C) To show understanding
  - (D) To disagree with a suggestion
- 46. What does the man ask about?
  - (A) Finding some supplies
  - (B) Delaying some training
  - (C) Submitting a time sheet
  - (D) Changing a password
- 47. Where most likely are the speakers?
  - (A) At a fitness center
  - (B) At a garden store
  - (C) At a clothing shop
  - (D) At a health food store
- **48.** What does the woman want to purchase?
  - (A) Some running shoes
  - (B) Some organic tea
  - (C) A membership
  - (D) A jacket
- 49. What will Antonio probably do next?
  - (A) Check merchandise online
  - (B) Retrieve some items
  - (C) Call a different location
  - (D) Apply a discount

- **50.** What will the new software allow patients to do?
  - (A) Schedule appointments
  - (B) Request a prescription refill
  - (C) Ask the doctor a question
  - (D) Write a review
- **51.** Who will be visiting the office tomorrow?
  - (A) A sales representative
  - (B) A service technician
  - (C) A pharmacist
  - (D) A building inspector
- **52.** What will the man include in an e-mail to patients?
  - (A) A list of specialists' phone numbers
  - (B) A reminder about required forms
  - (C) Directions to a new office
  - (D) Instructions on how to use a system
- 53. Why is the man at the post office?
  - (A) To mail a package
  - (B) To buy some stamps
  - (C) To apply for a job
  - (D) To pick up some documents
- **54.** Why does the woman say, "regular mail takes three or four days"?
  - (A) To offer an apology
  - (B) To express disappointment
  - (C) To explain a refund policy
  - (D) To correct a misunderstanding
- **55.** What will the man pay an additional fee for?
  - (A) Packaging materials
  - (B) Insurance
  - (C) A passport photo
  - (D) A confirmation notice

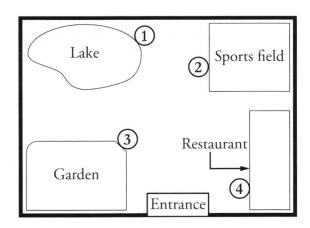


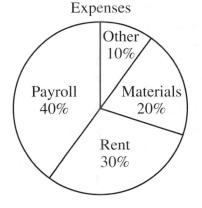
- 56. Who is the man?
  - (A) A journalist
  - (B) A taxi driver
  - (C) A laboratory assistant
  - (D) A parking garage attendant
- 57. What are the speakers mainly discussing?
  - (A) Updates to environmental regulations
  - (B) Effective magazine advertisements
  - (C) Self-parking technology for vehicles
  - (D) Cost estimates for a new project
- **58.** What will the man most likely do next?
  - (A) Fill out an insurance form
  - (B) Read an instruction manual
  - (C) Complete a purchase
  - (D) Watch a demonstration
- 59. What is the man doing?
  - (A) Preparing an order form
  - (B) Putting labels on merchandise
  - (C) Checking employee time sheets
  - (D) Reading customer reviews
- 60. Why does the man say he is worried?
  - (A) Too many products have been returned.
  - (B) Too many plastic bags are being used.
  - (C) A competing business has recently opened.
  - (D) An entrance is blocked by construction.
- **61.** What does the woman suggest doing?
  - (A) Changing business hours
  - (B) Starting a delivery service
  - (C) Hiring more staff
  - (D) Offering a discount

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Mon 12	Brainstorming Meeting-2 P.M.
Tues 13	Client Consultation-10 A.M.
Wed 14	
Thurs 15	Singapore Conference
Fri 16	

- 62. What problem does the man point out?
  - (A) Some software needs to be updated.
    - (B) Some data were entered incorrectly.
    - (C) A conference room was not available.
    - (D) A project's due date needs to be extended.
- **63.** Look at the graphic. What day will the woman most likely conduct the training?
  - (A) Monday
  - (B) Wednesday
  - (C) Thursday
  - (D) Friday
- 64. What does the woman ask the man to do?
  - (A) Contact a colleague
  - (B) Conduct an inspection
  - (C) E-mail some candidates
  - (D) Reserve some equipment







- 65. What are the speakers mainly discussing?
  - (A) Competing in a sports competition
  - (B) Planning a grand opening
  - (C) Attending an award ceremony
  - (D) Helping at a local festival
- **66.** Look at the graphic. Where will the woman meet her coworker?
  - (A) By the lake
  - (B) By the sports field
  - (C) By the garden
  - (D) By the restaurant
- **67.** According to the man, what should the woman pick up?
  - (A) Some brochures
  - (B) A training manual
  - (C) An identification badge
  - (D) Some refreshments

- **68.** Look at the graphic. Which percentage do the speakers hope to reduce?
  - (A) 10%
  - (B) 20%
  - (C) 30%
  - (D) 40%
- **69.** According to the man, what has changed at the company?
  - (A) Many employees now work from home.
  - (B) Several products are not selling well.
  - (C) The company is expanding into a new market.
  - (D) The company has updated its hiring policy.
- 70. What will the speakers do next?
  - (A) Update a presentation
  - (B) Speak with a consultant
  - (C) Check some inventory
  - (D) Make some travel reservations

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. Where does Jessica Plank work?
  - (A) At a community center
  - (B) At a radio station
  - (C) At a park
  - (D) At a restaurant
- **72.** What took place last month?
  - (A) A store opening
  - (B) A job fair
  - (C) A landscaping contest
  - (D) An awards ceremony
- 73. What did the Endo Company do?
  - (A) It started an internship program.
  - (B) It donated some tools.
  - (C) It created a new slogan.
  - (D) It opened a second location.
- 74. What does the speaker emphasize about the company's products?
  - (A) They are high quality.
  - (B) They are locally produced.
  - (C) Gift sets can be purchased online.
  - (D) A wide selection is available.
- **75.** What does the speaker say all customers will receive?
  - (A) A gift card
  - (B) A teapot
  - (C) Product samples
  - (D) Overnight delivery
- **76.** Why does the speaker say, "Registration takes five minutes"?
  - (A) To encourage participation in a program
  - (B) To apologize for a delay
  - (C) To volunteer to assist customers
  - (D) To invite customers to take a break

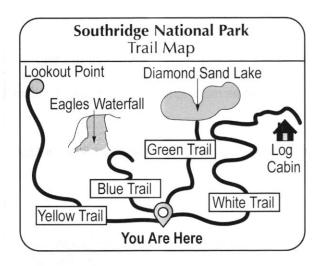
- 77. Where do the listeners most likely work?
  - (A) At a supermarket
  - (B) At a real estate agency
  - (C) At a bank
  - (D) At a print shop
- 78. What is the speaker's announcement mainly about?
  - (A) A business relocation
  - (B) A sales promotion
  - (C) A budget cut
  - (D) A change in ownership
- **79.** What are the listeners asked to do?
  - (A) Adjust their work hours
  - (B) Participate in a staff training
  - (C) Renew an employment contract
  - (D) Pass out some informational flyers
- **80.** Who is the message intended for?
  - (A) A farmworker
  - (B) A lawyer
  - (C) A journalist
  - (D) A supermarket owner
- 81. Why does the speaker say, "There's still some data in the report we're waiting to confirm"?
  - (A) To explain a delay
  - (B) To offer to help
  - (C) To show surprise about a conclusion
  - (D) To urge the listener to work guickly
- 82. Why does the speaker suggest communicating by e-mail?
  - (A) She will be out of town.
  - (B) She wants to keep a written record.
  - (C) She needs to send some pictures.
  - (D) She wants to include others in the discussion.



- 83. What product is the speaker discussing?
  - (A) A car
  - (B) A refrigerator
  - (C) A computer
  - (D) An air conditioner
- **84.** What does the speaker say is different about the product?
  - (A) Its size
  - (B) Its color
  - (C) Its material
  - (D) Its energy usage
- **85.** What does the speaker want suggestions about?
  - (A) Lowering production costs
  - (B) Finding qualified staff
  - (C) Reorganizing a department
  - (D) Responding to customer complaints
- 86. What is the broadcast mainly about?
  - (A) An update about a building renovation project
  - (B) A plan to encourage recycling
  - (C) A request for community volunteers
  - (D) A proposal for a fee increase
- **87.** According to the broadcast, what will take place in May?
  - (A) A local election
  - (B) A park expansion
  - (C) A sporting event
  - (D) A town festival
- **88.** What will the listeners have an opportunity to do next month?
  - (A) Join a committee
  - (B) Provide some feedback
  - (C) Review a floor plan
  - (D) Purchase advance tickets

- 89. What does the company specialize in?
  - (A) Photography
  - (B) Interior decorating
  - (C) Accounting
  - (D) Publishing
- 90. What will the listeners be trained to do?
  - (A) Create a budget
  - (B) Write contracts
  - (C) Use a database
  - (D) Improve sales techniques
- **91.** What will the listeners do next?
  - (A) Watch an instructional video
  - (B) Work with a colleague
  - (C) Get some refreshments
  - (D) Read a printed manual
- 92. Who is Alexis Morris?
  - (A) A nutrition expert
  - (B) A gardener
  - (C) A chef
  - (D) A supermarket owner
- **93.** What does the speaker imply when he says, "I've tried a lot of other applications like this"?
  - (A) He wants to try other applications.
  - (B) He is offering to work with a colleague.
  - (C) The listeners can trust his opinion.
  - (D) The listeners should call the station.
- **94.** According to the speaker, what will listeners hear next?
  - (A) A weather report
  - (B) A commercial break
  - (C) A traffic update
  - (D) A news bulletin





- **95.** Look at the graphic. Which trail does the speaker plan on taking?
  - (A) Yellow Trail
  - (B) Blue Trail
  - (C) Green Trail
  - (D) White Trail
- **96.** What does the speaker say the listeners are likely to see during the hike?
  - (A) Historic ruins
  - (B) Migrating birds
  - (C) Camping sites
  - (D) Wildflowers
- **97.** What does the speaker suggest the listeners do?
  - (A) Pose for a photograph
  - (B) Bring healthy snacks
  - (C) Wear a raincoat
  - (D) Sign a visitors' book

#### **Conference Room A Schedule**

Wednesday, May 14

10:00 A.M. Wang Sporting Goods

1:00 p.m. Open

2:00 P.M. Department Meeting

4:00 P.M. Freeman Incorporated

- **98.** What does the speaker say will be discussed at the meeting?
  - (A) An office renovation project
  - (B) A company merger
  - (C) A quarterly budget
  - (D) An advertising campaign
- **99.** Look at the graphic. At what time will the meeting take place?
  - (A) 10:00 A.M.
  - (B) 1:00 P.M.
  - (C) 2:00 P.M.
  - (D) 4:00 P.M.
- **100.** What does the speaker ask the listener to do?
  - (A) Take some measurements
  - (B) Bring a computer
  - (C) Prepare some slides
  - (D) Make a list of questions

This is the end of the Listening test. Turn to Part 5 in your test book.

#### **READING TEST**

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

#### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- **101.** Mr. Lang has been running ----- carpet store for more than twenty years.
  - (A) himself
  - (B) him
  - (C) his
  - (D) he
- **102.** When designing the conference poster, be sure to ------ the company logo at the top.
  - (A) manage
  - (B) refer
  - (C) reach
  - (D) place
- **103.** The hotel ballroom was ----- decorated for the wedding of the mayor's daughter.
  - (A) beauty
  - (B) beautiful
  - (C) beautifully
  - (D) beautify
- **104.** The city completed its annual financial report ----- the state deadline.
  - (A) before
  - (B) between
  - (C) beside
  - (D) below
- **105.** Guests at the Homer Hotel can expect ------ service from every member of our staff.
  - (A) attentive
  - (B) attention
  - (C) attentively
  - (D) attentiveness

- 106. YLT Supply Company offers its customers a 10 percent discount ----- they pay for their lumber order in cash.
  - (A) also
  - (B) if
  - (C) but
  - (D) and
- 107. Carolyn Fanner will speak about her new memoir at the next ----- at the Delville Public Library.
  - (A) lecture
  - (B) lecturer
  - (C) lecturing
  - (D) lectured
- **108.** The number 17 bus is the quickest ----- to get from the rail station to the business district.
  - (A) style
  - (B) direction
  - (C) control
  - (D) way
- **109.** Ms. Cho ----- the Busan office in the coming months in Ms. Kim's absence.
  - (A) to supervise
  - (B) supervised
  - (C) has been supervising
  - (D) will be supervising

- **110.** A special ----- of porcelain sculptures by Riku Ohtani is being shown at the Vanport Art Museum.
  - (A) outlook
  - (B) function
  - (C) exhibit
  - (D) event
- ----- who has not read the new information protection policy must do so today.
  - (A) Anyone
  - (B) Another
  - (C) Any
  - (D) Anything
- **112.** Aapo Systems is ----- to be our distributor when we begin exporting to Finland.
  - (A) ahead
  - (B) likely
  - (C) over
  - (D) finely
- **113.** The creation of the new park was only possible with the ----- of the town council.
  - (A) support
  - (B) supportive
  - (C) supported
  - (D) supportable
- **114.** The pay increase for Lansuli Fishery employees is ----- from April 15.
  - (A) permissive
  - (B) effective
  - (C) collective
  - (D) objective
- **115.** Patient reviews of Dunleavy Dental's staff and facility are ----- positive.
  - (A) consist
  - (B) consistent
  - (C) consisting
  - (D) consistently
- **116.** The training program for new flight attendants ----- over the course of three weeks.
  - (A) insists
  - (B) protects
  - (C) allows
  - (D) extends

- 117. We would like to thank employees -----ideas led to recent departmental improvements.
  - (A) whichever
  - (B) whom
  - (C) whose
  - (D) whatever
- **118.** The Pimasoft four-person tent is light, strong, and ----- to tearing and ripping.
  - (A) resist
  - (B) resistant
  - (C) resisted
  - (D) resistance
- 119. ----- those at yesterday's meeting, Mr. Swartz has been with the company the longest.
  - (A) Around
  - (B) Despite
  - (C) Inside
  - (D) Among
- **120.** The estate-planning position requires some ------ knowledge of finance or customer service.
  - (A) prompt
  - (B) constant
  - (C) equal
  - (D) prior
- **121.** The CEO's opening remarks were rewritten to place more ----- on welcoming new employees.
  - (A) emphasis
  - (B) emphasize
  - (C) emphatic
  - (D) emphatically
- **122.** Although concrete is one of the most durable construction materials, some form of maintenance work will ----- be needed.
  - (A) already
  - (B) eventually
  - (C) correctly
  - (D) further

123. All shareholders of Techtraco Ltd. ----- to 127. ----- weeks, it was clear that the long-term sponsorship deal with basketball star Joe attend the upcoming annual meeting. Littleton would be successful. (A) are invited (B) have been inviting (A) Within (C) had invited (B) Several (D) will be inviting (C) Just (D) During 124. Of the new features at the Portview Gym. the rock-climbing wall is ----- members **128.** The ideal job candidate will quickly be able use most. to become ----- with software packages that are designed in-house. (A) close to (B) other than (A) compatible (B) possible (C) the one (C) proficient (D) one time (D) fortunate 125. ----- the Sandmore Hotel is located in the city center, the Madrugada Inn is situated **129.** The retirement party surprised Mr. Rheims, who could not ----- his gratitude for his just outside of the city limits. colleagues' thoughtfulness. (A) Only if (B) In case (A) be concealed (C) When (B) conceal (D) While (C) concealing (D) to conceal **126.** Before the training, Mr. Bonnay was ----unaware of recent developments in **130.** ----- on the age of the computer's automated delivery systems. operating system, the program may run more slowly than expected. (A) largely (B) closely (A) Depending (C) faintly (B) Focused

(C) Relying(D) Centered

(D) finally

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following advertisement.

#### **Corporate Team-Building Workshops**

Strong teams with members that collaborate effectively are at the heart of any business organization. What better way to improve your employees' productivity and your company's profits than by strengthening team skills? ————. The result? Improved performance for your employees and increased ———— for your company!

We work with groups of all sizes to facilitate creative team activities that ------ to be fun and inspiring. However, there is a serious purpose ------ every activity—generating team spirit!

Contact Plainfield Solutions at 512-555-0121 for a free consultation.

- **131.** (A) Many employees are reluctant to participate in team-building activities.
  - (B) Most companies lack the time and resources for a team-building program.
  - (C) Our team-building workshops help build trust and improve communication.
  - (D) Team building is not just for established companies.
- 132. (A) property
  - (B) advertising
  - (C) competition
  - (D) revenue

- 133. (A) guarantees
  - (B) are guaranteed
  - (C) guaranteeing
  - (D) had been guaranteeing
- 134. (A) behind
  - (B) after
  - (C) above
  - (D) along

#### Questions 135-138 refer to the following letter.

#### February 5

Dr. Jenna E. Delphin 671 South Prince Street Missoula, MT 59804

Dear Dr. Delphin:

Thank you for \_\_\_\_\_\_ a proposal for the Atelic Chemical Association conference. I am delighted to confirm that your proposal has been approved. We have tentatively scheduled your presentation for the morning of July 25, which is the second full day of the conference. \_\_\_\_\_\_\_.

Dr. Henry Knecht ———— you with a list of guidelines for speakers, the preferred format for each presentation, and our logo and marketing materials. If you do not receive that e-mail by February 15, please feel free to reach out to him ————— at hknecht@atelicca.org.

I look forward to seeing you in July.

Best wishes,

Randall Antoun, Conference Manager

- 135. (A) studying
  - (B) changing
  - (C) submitting
  - (D) reviewing
- **136.** (A) Please let me know if this is acceptable to you.
  - (B) Instead, a list of speakers is included with this letter.
  - (C) For this reason, the association's membership fees have increased.
  - (D) You should be prepared to join us here next week.

- 137. (A) provides
  - (B) provided
  - (C) used to provide
  - (D) will be providing
- 138. (A) directly
  - (B) directed
  - (C) directs
  - (D) director

#### Questions 139-142 refer to the following letter.

May 6

Fenella Hornstein 4099 Unison Street Tampa, FL 33601

Dear Ms. Hornstein,

With this new payment option, your credit card balance is automatically paid in full on the first day of each month with funds from your checking account. It's so -\_\_\_\_!

If you do not wish to use Auto Pay, there is no need to do anything. ----- If you would like to give Auto Pay a try, however, simply visit any Tampa Bank branch to get it set up.

Thank you for banking with Tampa Bank.

Ken Rhys Customer Service Manager

- **139.** (A) to like
  - (B) had liked
  - (C) are liking
  - (D) would like
- 140. (A) Instead
  - (B) Therefore
  - (C) Regretfully
  - (D) Nevertheless
- 141. (A) close
  - (B) familiar
  - (C) memorable
  - (D) convenient

- **142.** (A) Our customer service department is available 24 hours a day.
  - (B) Many customers save 5 percent of their monthly income.
  - (C) You can continue making payments manually as usual.
  - (D) You can receive a \$50 gift certificate for recommending our bank to a friend.

#### Questions 143-146 refer to the following e-mail.

To: Laura Moreno < lm54@spotmail.ca>

From: Jack Chen <genmanager@qualityautosspringfield.ca>

Date: 3 March Subject: Survey

Dear Ms. Moreno,

Survey link: www.qualityautosspringfield.ca/survey

Best regards,

Jack Chen, General Manager

- 143. (A) chose
  - (B) choose
  - (C) choosing
  - (D) chosen
- 144. (A) their
  - (B) those
  - (C) theirs
  - (D) that
- **145.** (A) report
  - (B) coupon
  - (C) license
  - (D) preview

- **146.** (A) We have just expanded our Springfield location.
  - (B) The terms of your purchase agreement are attached.
  - (C) You can pick up your purchase at the dealership.
  - (D) You will not find a better deal anywhere.

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.

	*E-mail*					
To:	All Staff					
From:	Enid Barton					
Date: August 18						
Subject:	Invitation					
My fellow (	Grand Investment Trust employees:					
mark the oc The event w November 1 To ensure th	25 years since our company was founded. Please join us for a luncheon to casion.  Vill take place at L'Espoir Restaurant from noon until 2:30 p.m. on Friday, 2. Attendees will receive commemorative desk clocks as gifts.  That we have an accurate count of attendees, please respond to addit.com to confirm your attendance.					
We hope to	see you there.					
Enid Barton						
Social Even	ts Coordinator					

- **147.** What is the purpose of the event?
  - (A) To celebrate a company's anniversary
  - (B) To observe the retirement of a company officer
  - (C) To honor a founder's birthday
  - (D) To announce important changes in a company
- **148.** What are employees asked to do?
  - (A) Bring lunch
  - (B) Invite a friend
  - (C) Send an e-mail
  - (D) Buy a gift



Maintenance on the train lines begins mid-July. Repairs are expected to take six weeks, so please plan for the revised schedule to remain in force through August.

#### **Tips for Passengers**

- All trains will run on reduced frequency. Please consult the schedule posted in the station and on our Web site for specific times.
- Allow an extra 20 to 45 minutes per trip, depending on the route, day of the week, and time of day.
- Adjust your commute to avoid the peak times of 7 to 9 A.M. and 5 to 7 P.M., which will be more crowded than usual.
- Space for bicycles and baby strollers aboard trains will be more limited than usual.
- Use alternate transportation when possible.



- (A) They will not run as often as usual.
- (B) They will be available earlier than usual.
- (C) They will not have as many stops as usual.
- (D) Their routes will be different than usual.
- **150.** What is indicated in the notice that might concern passengers?
  - (A) The schedule has not yet been posted.
  - (B) There will be less room on the trains.
  - (C) The Web site is temporarily down.
  - (D) The ticket prices will increase.

# Harper's Gym

#### **Guest Membership**

One of our valued members has invited you to Harper's Gym! As our guest, enjoy a complimentary membership for one month. Bring this card to Harper's Gym and an attendant at the front desk will activate your membership.

The guest membership entitles you to unlimited use of our facilities and equipment. You can also sign up for fitness classes and personal training sessions; extra charges may apply. This guest membership program is limited to first-time visitors.

<u>For the member</u>: complete the information below and give the card to your invitee. You will be entered into our drawing for fitness clothing.

Guest:

Maria Zoranski

Member: Rick Armstrong



- **151.** What is indicated about the offer?
  - (A) It is good for one year.
  - (B) Guests may use only certain equipment.
  - (C) Some activities may cost extra.
  - (D) A regular member must accompany the guest.
- **152.** What is suggested about Ms. Zoranski?
  - (A) She is a personal trainer.
  - (B) She won some fitness clothing.
  - (C) She is Mr. Armstrong's supervisor.
  - (D) She has never been to Harper's Gym before.

# Burwell's Garage Celebrates Half-Century Mark

(May 11)—Many things have changed on Ridgeford's Main Street in recent years, but one thing has remained constant. Burwell's Garage, still in its original location at the north end of the street, continues to see a steady stream of customers.

When Roy Burwell first started his car repair shop, he worked on very few foreign cars and had never used a computer. Mr. Burwell, whose son Dean became chief mechanic at the shop two years ago, said, "Computers changed everything. We used to just look at the engine to see what the trouble was. Now we also need a lot of expensive equipment."

The full-service garage, which celebrates its fiftieth anniversary this month, offers services including oil changes, motor overhauls, and tire replacements. The younger Mr. Burwell will add towing services to the list next month.

When asked the secret to the continued success of the business, Roy Burwell's answer is straightforward. "We charge a fair price for honest work. We can fix any kind of car out there. And all our work is guaranteed."

- 153. What is suggested about Roy Burwell?
  - (A) He specializes in repairing imported cars.
  - (B) He had to gain experience using computers.
  - (C) He no longer owns Burwell's Garage.
  - (D) He recently moved his business.
- **154.** The word "trouble" in paragraph 2, line 7, is closest in meaning to
  - (A) drawback
  - (B) effort
  - (C) amount
  - (D) problem

- **155.** What service will Burwell's Garage soon offer?
  - (A) Tire replacements
  - (B) Vehicle towing
  - (C) Oil changes
  - (D) Vehicle loans

#### Questions 156-157 refer to the following text-message chain.

#### Amihan Mendoza [1:31 p.m.]

Can you meet me for coffee this afternoon?

#### Gavino Andrada [1:32 p.m.]

Sure. What's up?

#### Amihan Mendoza [1:32 p.m.]

I want to talk with you about the Dunhume account. I just heard I'll be taking it over.

#### Gavino Andrada [1:33 p.m.]

Good idea. They keep changing their minds about the number of software packages they want to purchase. But this is not unusual for them. You'll need to be careful in working with them.

#### Amihan Mendoza [1:34 p.m.]

How about 2:30 at Cha Cha Grill?

#### Gavino Andrada [1:35 p.m.]

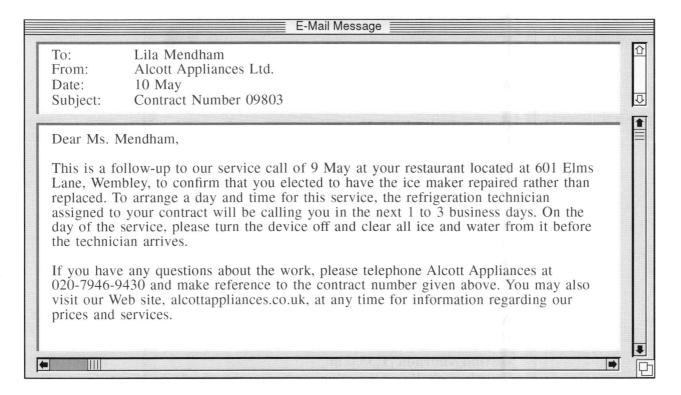
Sounds good. If you haven't already, you should ask Thomas to give you any information he has on that account. He was the lead salesperson before you, and I'm sure he can fill you in on the challenges he faced.

#### Amihan Mendoza [1:36 p.m.]

OK. I'll see you there.

- **156.** In what department does Ms. Mendoza most likely work?
  - (A) Personnel
  - (B) Sales
  - (C) Accounting
  - (D) Product Design
- **157.** At 1:35 P.M., what does Mr. Andrada most likely mean when he writes, "Sounds good"?
  - (A) He likes a restaurant's chef.
  - (B) He agrees to represent his coworker Thomas at a luncheon.
  - (C) He thinks a client will like a restaurant.
  - (D) He agrees that he and Ms. Mendoza should meet.

#### Questions 158-160 refer to the following e-mail.



- **158.** What is the purpose of the e-mail?
  - (A) To recommend that Ms. Mendham purchase a new appliance
  - (B) To provide instructions for using a new ice maker
  - (C) To alert Ms. Mendham that a repair will be scheduled
  - (D) To explain why an ice maker should be repaired
- **159.** What will most likely happen next?
  - (A) Ms. Mendham will visit Alcott Appliances.
  - (B) Ms. Mendham will have an ice maker delivered to her restaurant.
  - (C) A technician will remove ice and water from a faulty ice maker.
  - (D) A technician will telephone Ms. Mendham.

- **160.** According to the e-mail, why would a customer visit Alcott Appliances' Web site?
  - (A) To find out how much products cost
  - (B) To review information about a contract
  - (C) To select a repair technician
  - (D) To schedule a service visit

#### Questions 161-164 refer to the following letter.

Opus 27 Ltd. 3241 Tupper Avenue Vancouver BC Canada V5K 1A6 Telephone: 778-555-0134 www.opus27.ca

July 6

Julia Demers Serano 455 C1026ABF CABA, Argentina

Dear Ms. Demers,

Thank you for booking a trip with Opus 27, the finest tour boat company in the North Island region. You will be traveling aboard the *Salty Mist*, our newest and most modern ship. Your reservation is for two adults and one child on a sight-seeing cruise leaving from Port McNeill, traveling to Sointula and Alert Bay, and returning to Port McNeill. Departure is on August 4 at 10 A.M. The duration of the trip is ten hours, including shore time at each destination.

Opus 27 has been in business for over twenty years, and we pride ourselves on creating an excellent passenger experience. The *Salty Mist* features comfortable seating, an outdoor deck, and a variety of dining options.

Please arrive at the Port McNeill terminal one hour before your departure time, and make sure you have identification for each passenger. Do not hesitate to contact me with any questions or concerns.

Sincerely,

Felix Li

Felix Li, Booking Agent felix.li@opus27.ca

- 161. Why did Mr. Li send the letter?
  - (A) To request payment of a bill
  - (B) To confirm travel arrangements
  - (C) To ask for additional identification
  - (D) To describe sight-seeing attractions
- **162.** What is suggested about Opus 27?
  - (A) It operates more than one ship.
  - (B) It recently changed management.
  - (C) It is the most popular way to visit the region.
  - (D) It is an inexpensive travel option.

- 163. How many seats have been reserved?
  - (A) One
  - (B) Two
  - (C) Three
  - (D) Four
- **164.** What time should Ms. Demers arrive at the departure terminal?
  - (A) At 9:00 A.M.
  - (B) At 10:00 A.M.
  - (C) At 1:00 P.M.
  - (D) At 2:00 P.M.

#### Questions 165-167 refer to the following article.

SACRAMENTO (August 1)—After receiving unwelcome attention in the press for its low levels of employee satisfaction, technology giant Sundale Systems is making changes.

—[1]—. The company has hired Angela Lyons as its new chief culture officer, a position designed to address both human resources functions and employee morale.

Ms. Lyons is a renowned workplace wellness expert. — [2] —. As Hundrigen Health's Human Resources director, she reduced employee turnover by over 25 percent in just under three years. — [3] —.

"I look forward to addressing Sundale's challenges," said Ms. Lyons. "My team and I will do our best to meet staff expectations as quickly as possible."

Ms. Lyons has a stellar reputation in management circles. She authors the popular blog *Satisfy Your Staff* and teaches classes in human resource management at Sutter University. — [4] —.

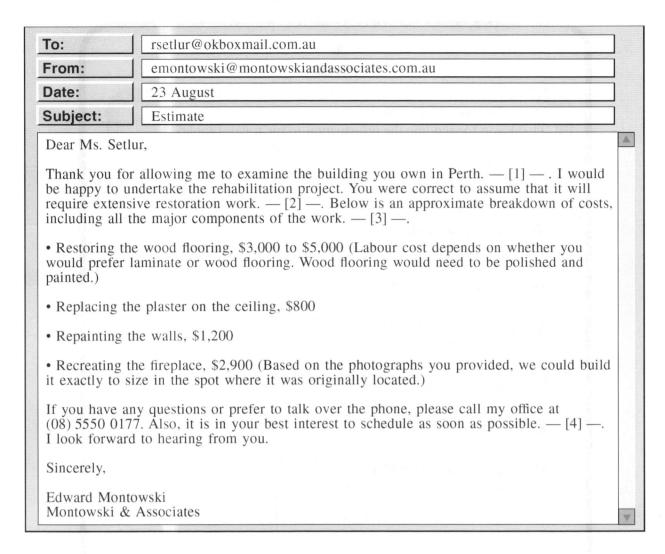
- **165.** What is the purpose of the article?
  - (A) To announce a corporate merger
  - (B) To report on a hiring decision
  - (C) To explain the origins of a company
  - (D) To advertise an upcoming event
- **166.** What is indicated about Ms. Lyons?
  - (A) She is a university instructor.
  - (B) She is skilled at software programming.
  - (C) She has written several books.
  - (D) She runs her own business.

**167.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"She plans on doing the same thing at Sundale Systems."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

#### Questions 168-171 refer to the following e-mail.



- **168.** Why did Mr. Montowski write the e-mail?
  - (A) To schedule an inspection
  - (B) To inquire about the size of a project
  - (C) To offer renovation services
  - (D) To explain how payment should be made
- **169.** According to the e-mail, what information will Ms. Setlur have to provide?
  - (A) Where the plaster should be replaced
  - (B) What flooring material she prefers
  - (C) What color she wants the walls painted
  - (D) Where she wants photographs to be taken

- **170.** What is indicated about the fireplace?
  - (A) It is ready for use.
  - (B) It has been removed.
  - (C) It needs to be repainted.
  - (D) It will be expensive to maintain.
- **171.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"My team is booked for the next four weeks, and we expect more requests soon."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

GO ON TO THE NEXT PAGE



#### Marty Johnson (2:15 P.M.)

Thank you for sending the information to me today. I looked it over, and I am interested in viewing the property on Forest Avenue tomorrow.

#### Kendra Gomez (2:17 P.M.)

I could arrange a tour for tomorrow at 10 A.M. Would that work?

#### Kendra Gomez (2:18 P.M.)

Also, my colleague just mentioned that two other potential buyers are looking at it today.

#### Marty Johnson (2:18 P.M.)

I am available after 11:30 A.M. tomorrow or any time on Wednesday,

#### Kendra Gomez (2:20 P.M.)

Tomorrow at 11:30 is fine. Unless you would like to see it today, considering the interest it is generating.

#### Marty Johnson (2:22 P.M.)

Have you had any offers yet?

#### Kendra Gomez (2:24 P.M.)

Not yet.

#### Marty Johnson (2:25 P.M.)

OK. Then I'll be there tomorrow at 11:30 A.M.



- **172.** Why did Mr. Johnson write to Ms. Gomez?
  - (A) To schedule an appointment
  - (B) To place an advertisement
  - (C) To arrange a sales call
  - (D) To make an offer
- 173. What most likely is Ms. Gomez' job?
  - (A) Interior designer
  - (B) Residential architect
  - (C) Building inspector
  - (D) Real estate agent
- **174.** What does Ms. Gomez suggest about the property?
  - (A) It is not very old.
  - (B) It may sell quickly.
  - (C) It is in a good location.
  - (D) It is not well-known.

- **175.** At 2:17 P.M., what does Ms. Gomez most likely mean when she writes, "Would that work"?
  - (A) She doubts that a plan will be successful.
  - (B) She is confirming the details of an assignment.
  - (C) She wants to know whether a time is convenient.
  - (D) She is unsure that there is enough time for a tour.

#### Questions 176-180 refer to the following e-mail and Web page.

To:	Martine Depas <mdepas@imail.com></mdepas@imail.com>					
From:	Anita Eckert <aeckert@fenogliotimes.com></aeckert@fenogliotimes.com>					
Date:	June 27					
Subject:	Reader Campaign					
Dear Ms. Depas:						
Thank you for being a loyal reader of <i>Fenoglio Times</i> . As one of the few remaining news outlets that does not require a subscription fee for access to our content, we proudly provide news that is accessible to all.						
single revenu over the past longer enough	ar valuable investigative journalism, we have depended almost entirely on a e source, the sale of advertising. However, we have added three new features year in response to reader feedback, and our primary source of revenue is no h. It takes a lot of money to conduct interviews, compile reports, and produce ed stories that interest our readers around the globe.					
Diamanaid						

Please consider making a contribution before our fiscal year ends on June 30. A contribution of \$250 or more will put your name on our Silver Sponsors list, which will appear prominently on our Web site. But even a gift of \$25 would go a long way toward meeting our goal of \$10,000. If every reader pitches in, we can ensure the continued high-quality content that you have come to expect from us over the past decade.

Starting in January, watch for our special weekly news summaries geared toward school-age children.

Sincerely,

Anita Eckert, Managing Editor

Donor Name: Martine Depas

Donation Amount: \$300

#### **Comments:**

After receiving an e-mail from the managing editor of *Fenoglio Times* yesterday, I went online first thing this morning to make my donation. *Fenoglio Times* produces some of the best journalism out there. Your articles are lengthy and thorough—I can tell how much effort has gone into each story. This news source is worth supporting.

▶ ▼

- **176.** What is indicated in the e-mail about *Fenoglio Times*?
  - (A) It specializes in financial journalism.
  - (B) It has been in operation for 20 years.
  - (C) It does not charge a fee to its readers.
  - (D) It has increased its readership by 30 percent.
- 177. Why does Ms. Eckert mention advertising?
  - (A) To identify a source of funding
  - (B) To attract new businesses
  - (C) To announce the launch of a marketing campaign
  - (D) To urge readers to buy promoted products
- **178.** According to the e-mail, what does *Fenoglio Times* plan to do in the future?
  - (A) Conduct more interviews
  - (B) Attract younger readers
  - (C) Expand its reporting staff
  - (D) Merge with another publication

- **179.** When did Ms. Depas post her comment?
  - (A) On June 27
  - (B) On June 28
  - (C) On June 29
  - (D) On June 30
- **180.** What can Ms. Depas expect to receive from *Fenoglio Times*?
  - (A) A gift in the mail
  - (B) A tour of the newsroom
  - (C) Access to the archives
  - (D) Public recognition

#### http://www.wheelsaway.com

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Thank you! Your payment has been successfully processed, and your booking at www.wheelsaway.com is now complete. Your confirmation number is #SEA52411.

Notes about this reservation: The reservation holder is the only authorized driver on this reservation. You may authorize a second driver with one of our representatives at no cost when you pick up your vehicle. Your reservation is for our Seattle-Tacoma branch, conveniently located at 17203 Pacific Highway, just minutes from the airport. Our complimentary airport shuttle stops at each terminal.

Changes and cancellations: If you need to make a change to your vehicle type, reservation date, or pickup or drop-off location, please fill out a change request form at www.wheelsaway.com/changes. A \$20 change fee will be assessed for changes requested less than 24 hours in advance. If you reduce the length of your reservation or change to a lower-cost vehicle, you will be refunded the difference immediately upon returning the vehicle. If you need to cancel your reservation, you must do so at least 48 hours in advance, or you will incur a \$30 cancellation fee.

To:

Jun Hong <junhong@tomail.com>

From: Madison Hurley < customercare@wheelsaway.com>

**Subject:** Reservation change for booking #SEA52411

Date: May 12

Dear Mr. Hong,

We have received and processed your reservation change request. The details are as follows:

Booking change request:

Pickup location: 17203 Pacific Hwy, SeaTac Drop-off location: 17203 Pacific Hwy, SeaTac

If you owe an additional fee because of this change, we will charge your credit card within the next 24 hours.

The details of your original booking are below for your records.

Original booking:

Pickup location: 17203 Pacific Hwy, SeaTac Drop-off location: 17203 Pacific Hwy, SeaTac

Please do not hesitate to contact us if you have any questions.

- **181.** What type of business is Wheelsaway.com?
  - (A) A hotel
  - (B) An airline
  - (C) A holiday resort
  - (D) A car-rental company
- **182.** According to the information, how can a customer add a person to a reservation?
  - (A) By visiting a Web site
  - (B) By paying an administrative fee
  - (C) By speaking with a representative
  - (D) By e-mailing a change request form
- **183.** In the information, the word "assessed" in paragraph 3, line 3, is closest in meaning to
  - (A) graded
  - (B) charged
  - (C) evaluated
  - (D) discounted

- **184.** What did Mr. Hong ask to have changed?
  - (A) The address of his destination
  - (B) The length of his reservation
  - (C) His payment method
  - (D) His arrival date
- **185.** When will Mr. Hong probably receive his refund?
  - (A) On May 12
  - (B) On May 16
  - (C) On May 19
  - (D) On May 20

www.faonebakery.com/wholesale



## **Desserts to Delight**

Faone Bakery's wholesale division creates delicious cakes, pies, cookies, and specialty products that are sure to leave your customers smiling and coming back for more. Our bakery in Baltimore allows us to service the greater mid-Atlantic region of the United States and we hope to expand nationwide soon. (Check back in March of next year!)

In order to set up a wholesale account with us, create a username and password. Once your registration is confirmed (within two days of your initial account sign-up), simply log in to the Web-based ordering system and begin making your selections!

http://www.faonebakery.com/cust\_howsercoff231





## Faone Bakery Online Wholesale Order Form

Wholesale order number: AS2145768 Contact person: Mr. George Howser

Business name: Howser Coffees and Cakes

**Delivery:** Tuesdays or Fridays between 8 A.M. and 1 P.M.

Order date: Monday, June 13

Desired delivery date: Friday, June 17

ITEM	QUANTITY	PRICE PER UNIT	TOTAL				
Chocolate Dream Cake	5	\$18	\$90				
Apple Crumb Cake	4	\$15	\$60				
Lemon Pie	6	\$12	\$72				
		Subtotal	\$222				
Delivery Charge							
questions or changes to your order after it is placed placed							

For questions or changes to your order after it is placed, please \( \)

То:	mreynolds@faonebakery.com						
From:	From: management@howsercoffee.com						
Date:	Tuesday, June 14						
Re:	Re: Order						
Dear Ms. Re	eynolds,	A					
considering concerned a	en very pleased with our customers' responses to your desserts and are increasing our selections. We are interested in offering the carrot cake but are bout how long it will stay moist. We would like to test it out—would you be a couple of slices with Friday's delivery?						
	We would also like to add an additional pie to our June 13 order to accommodate a special request from one of our customers.						
Thanks for	Thanks for your help.						
George How Howser Cof	vser, Owner fees and Cakes	~					

- **186.** Where does Faone Bakery deliver?
  - (A) Within the mid-Atlantic region only
  - (B) Within Baltimore only
  - (C) Throughout the United States
  - (D) Throughout various countries
- 187. What is indicated about Faone Bakery?
  - (A) It has opened another retail store.
  - (B) It offers a full breakfast menu.
  - (C) It opened in March.
  - (D) It is planning to grow.
- **188.** What did Mr. Howser most likely do before June 13?
  - (A) He created an online account.
  - (B) He added sandwiches to his menu.
  - (C) He visited Faone Bakery to taste a product.
  - (D) He sent a promotional link to customers.

- **189.** What is one reason why Mr. Howser sent the e-mail?
  - (A) To cancel a delivery
  - (B) To complain about a cake
  - (C) To invite Ms. Reynolds to his business
  - (D) To request samples from Faone Bakery
- **190.** How many pies will Mr. Howser most likely receive on June 17?
  - (A) Five
  - (B) Six
  - (C) Seven
  - (D) Nine

Questions 191-195 refer to the following e-mail, job summaries, and Web page.

То:	Regional managers					
From:	Mie Ichikawa <m.ichikawa@kiraku.co.jp></m.ichikawa@kiraku.co.jp>	7				
Subject:	Western Canada					
Date:	July 10					
Regional Mana	gers,					
quarter is to fill being created to	Kiraku is planning an expansion to Western Canada. A top priority this I several staff positions in this region, including a new midlevel position o strengthen communication with sales teams. Please send an e-mail to r National Director (Canada), if you are interested in being on the hiring xpansion.					

# Kiraku Japanese Furniture

Western Canada Region—Available Positions

Regional Manager (Winnipeg; reports to the National Director)

- researches and recruits new corporate clients and retailers; maintains client relationships
- coordinates with the logistics team to make sure merchandise is available
- travels regularly to all locations within the region

**District Supervisor** (Saskatoon and Vancouver; reports to the Regional Manager)

- assists Regional Manager in maintaining client relationships
- attends conferences and trade shows to stay up-to-date on industry trends
- builds and maintains ongoing communication with sales teams

**Sales Associate** (Calgary, Saskatoon, Vancouver, and Winnipeg; reports to the District Supervisor)

- delivers presentations to clients
- attends conferences and trade shows to maintain design skills
- works evenings and weekends as necessary
- must have background in interior design

**Delivery Associate** (Calgary, Saskatoon, Vancouver, and Winnipeg; reports to the District Supervisor)

- provides customer service
- must have commercial driver's license and be able to carry 25 kilograms

http://www.kirak	u.co.jp/aboutus		Č	♠≣
Home	Products	Contact	Abo	ut Us

# Xiang Chen

Western Canada Region

Mr. Chen is responsible for recruiting businesses and retail stores in Western Canada. He helps ensure merchandise availability. Mr. Chen, who has a degree in business management, worked in textile sales with major Canadian clients before joining the Kiraku team. He has worked extensively with top Canadian designers and has previous experience in southeastern China.

- **191.** What is the purpose of the e-mail?
  - (A) To report on quarterly sales
  - (B) To share regional data
  - (C) To thank salespeople
  - (D) To provide plans for staffing
- **192.** What position was recently created?
  - (A) Regional manager
  - (B) District supervisor
  - (C) Sales associate
  - (D) Delivery associate
- **193.** What is required of a Kiraku sales associate?
  - (A) Providing training in interior design
  - (B) Working outside of regular business hours
  - (C) Organizing trade shows
  - (D) Delivering furniture to client work sites

- 194. In what city is Mr. Chen most likely based?
  - (A) Calgary
  - (B) Saskatoon
  - (C) Vancouver
  - (D) Winnipeg
- **195.** According to the Web page, what is true about Mr. Chen?
  - (A) He studied business.
  - (B) He designs furniture.
  - (C) He owns textile companies in China.
  - (D) He works in human resources.

Rooms

# https://www.humstellhotel.com



About

Dining

**Meeting Spaces** 

Contact

Humstell Hotel is a great place to host events, conferences, or meetings. Spaces can be arranged in rows of individual chairs or with tables seating groups of 4 to 8 persons. Please refer to the chart below for pricing and room capacities.

#### **Room Specifications**

Room	Price per day	Capacity (If seated in rows)	Capacity (If seated in groups)
Blue Room	\$800	200 persons	160 persons
Green Room	\$650	100 persons	72 persons
Yellow Room	\$500	50 persons	32 persons
Purple Room	\$350	25 persons	16 persons

All rooms with the exception of the Purple Room are equipped with audio capabilities and a computer, Additional equipment is available on-site at the prices listed below.

#### **Equipment Rental Costs (NOT included in room prices):**

Microphone: \$25

Screen: \$45

LCD Projector: \$100

Projector and screen package: \$130

To reserve equipment or a meeting space at Humstell Hotel, fill out our Event Space Request Form at https://www.humstellhotel.com/event.

# **Humstell Hotel–Event Space Request Form**

A member of our staff will contact you within 24 business hours to confirm availability.

Name:

Samuel Ma

**Event type:** 

Meetings

Job title:

Manager

**Event date(s):** 

September 19

**Phone:** 

541-555-0157

**Equipment needed:** 

1 LCD Projector and screen

**Email:** 

samma@corgetinsurance.com

**Room(s) requested:** 

Purple Room, Green Room

Company name: | Corget Insurance

**Set-up request:** 

Rows

Please note that we offer on-site catering. If you are interested in offering meal or beverage services for your event, please contact our Kitchen Manager, Cooper Blackley, directly at cblackley@humstellhotel.com.

To:	Carissa Stanley	
From:	Samuel Ma	
Subject:	Change of rooms	
Date:	June 12	

I submitted an Event Space Request Form yesterday, but I am hoping to make a change. We will be running a number of small meetings and presentations in our two rooms throughout the day, but we now expect over 120 employees to attend our all-staff meeting. So while the Purple Room should be suitable for the small meetings, I don't think the Green Room will be adequate. Could you please let me know if the larger room is still available for September 19?

I apologize for the confusion and thank you in advance for your help.

Samuel Ma, Corget Insurance

- **196.** What is indicated about the meeting rooms?
  - (A) All are on the same hotel floor.
  - (B) All can seat more than 50 people.
  - (C) All can be set up for groups.
  - (D) All are equipped with a computer.
- **197.** How much will Mr. Ma pay for equipment?
  - (A) \$25
  - (B) \$45
  - (C) \$100
  - (D) \$130
- **198.** According to the form, why should a customer contact Mr. Blackley?
  - (A) To change a booking
  - (B) To make a payment
  - (C) To order food for an event
  - (D) To schedule an equipment pickup

- 199. Who most likely is Ms. Stanley?
  - (A) A presenter
  - (B) A friend of Mr. Ma
  - (C) A Humstell Hotel employee
  - (D) A manager at Corget Insurance
- **200.** Where will Corget Insurance most likely hold its all-staff meeting?
  - (A) In the Blue Room
  - (B) In the Green Room
  - (C) In the Yellow Room
  - (D) In the Purple Room

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

# 公式 TOEIC® Listening & Reading 問題集 6 (音声 CD 2 枚付)

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著者

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# TEST 2 蘇納 西 新

REGISTRATION No. 受験番号

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